



Photo: Luc-Antoine Couturier

## PRE-CONFERENCE EVENT: WHAT MAKES A GOOD REGULATOR?

OCTOBER 28<sup>TH</sup>, 8:30 A.M.-4:30 P.M.

**SML**  
Steinecke Maciura LeBlanc  
Barristers & Solicitors

**W**hat You Will Learn: This highly interactive session, featuring Canadian regulatory experts as well as international speakers from the United Kingdom and Australia, will explore the knowledge and skills that effective professional regulators need to know. This workshop will involve six brief presentations followed by small table discussion facilitated by the faculty.

### What Topics Will Be Covered?

- **Governance** (structure, selection process, training, accountability)
- **Transparency** (about practitioners, about processes)
- **Performance Measures** (what to measure, how to use, how to report)
- **Risk-Based Regulation** (defining risk, identifying risk, assessing risk, how to apply to regulatory activities)
- **Oversight Options** (structuring an oversight body and looking at their role)
- **Handling Complaints** (communications with complainants, communications with respondents, informing of options and rights, providing support)

### Speakers and Facilitators Include:

- **Mark Stobbs**, Director of Scrutiny and Quality at the Professional Standards Authority for Health and Social Care in England Wales
- **Mary Russell**, Acting National Director Notifications and National Manager (Transition) Intake and Assessment, Australian Health Practitioner Regulation Agency
- **Claude Balthazard**, Vice-President, Regulatory Affairs and Registrar, Human Resources Professionals Association (HRPA)
- **Darrel Pink**, practising in association with Steinecke Maciura LeBlanc and former Executive Director of the Nova Scotia Barristers' Society
- **Julie Maciura**, Managing Partner, Steinecke Maciura LeBlanc
- **Rebecca Durcan**, Partner, Steinecke Maciura LeBlanc
- **Erica Richler**, Partner, Steinecke Maciura LeBlanc
- **Richard Steinecke**, Counsel, Steinecke Maciura LeBlanc